The SMART (Wi-Fi enabled)

Hound Heater®

With Video

Set-Up and Operation Instructions

Read all documentation that is included before installing and using this heater. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may increase the risk of fire, electric shock, or injury to pets or persons.

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before installing or using this heater.
2. This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, ALL TYPES of bedding, papers, clothes, etc. and curtains at least 2 feet from the heater.
3. Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Do not operate any heater after it malfunctions. Disconnect power at service panel and have heater inspected by a reputable electrician before reusing.
5. To disconnect heater, turn controls to off, and turn off power to heater circuit at main disconnect panel (or operate internal disconnect switch if provided) and remove plug from outlet.
6. Do not insert or allow foreign objects (refer to #2 above) to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater. This includes, but is not limited to, ALL types of bedding, as well as pet fur and pet dander.
7. Do not block air intakes or exhaust in any manner. Blockage of air intakes and/or exhaust increases risks of fire.
8. A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or other flammable vapors and/or liquids are used or stored.
9. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may increase risks of fire, electric shock, or injury to persons.
10. DO NOT alter the heater or cord in any way. This greatly increases your risk of fire and / or injury.
11. Any alterations to the heater, heater parts, or cords will void all warranties. 13. Dutiful compliance with regular maintenance is required for safe and effective operation.
12. The HoundHeater® is for use with 120 volts only.

If you should experience ANY PROBLEMS with your Hound Heater®, please contact Akoma Pet Products LLC directly. DO NOT contact your place of purchase. Contacting Akoma Pet Products LLC will greatly speed up your service. Please call 888-442-2214 or email: houndheater@gmail.com

SAVE THESE INSTRUCTIONS

Helpful Hints

1. Ensure the cap is removed from the camera lens on the Hound Heater®
2. Internet connection speed required: 400KB/s for both upload and download at the location of the Hound Heater®

- Initial setup should be done with the Hound Heater® within five feet of the Wi-Fi router and phone.
- The Hound Heater® can be moved anywhere that meets the required upload and download speeds after initial setup.

3. Because all dog houses are different sizes, shapes, insulation values, with varying outside temperatures, etc., reaching the desired temperature will vary greatly. It is EXTREMELY important that your pet house be insulated and preferably have a door/flap.

Trouble Shooting

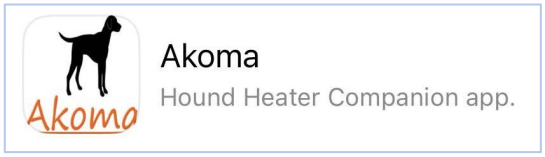
1. App Frozen
    a. Close the App completely and then Re-Open the App
2. Connection Issues
    a. Unbind the device from App (see #12 below for more detail)
    b. Delete the App from your phone
    c. Press and hold the reset button on the camera for 5 seconds. It will reboot itself. You will see the lights turn completely off and then come back on. It may take up to a minute (see #13 below for more detail)
    d. Reinstall the App from the App store and follow the instructions from the beginning

Step

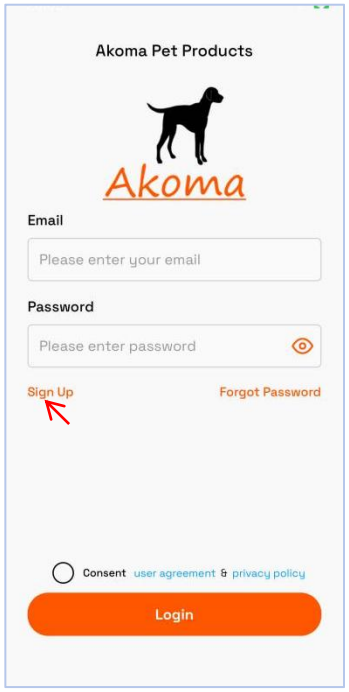
APP and Wi-Fi Connection Instructions

1. Ensure your Bluetooth and Wi-Fi are turned “ON” on your phone. Download the AKOMA App.

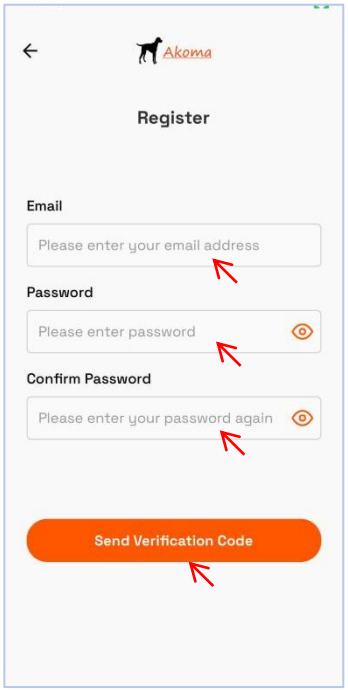
   The icon of App:



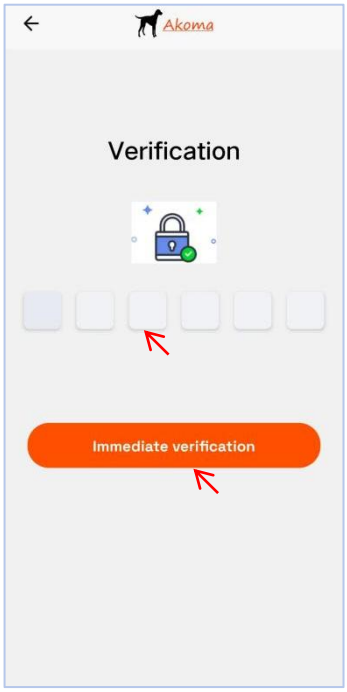
2. A) Open the App. Press “Sign Up”.



B) Register by filling in all fields.



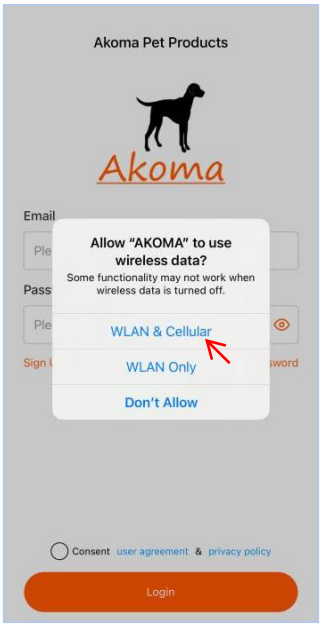
C) Enter the 6-digit verification code you will receive in your email.



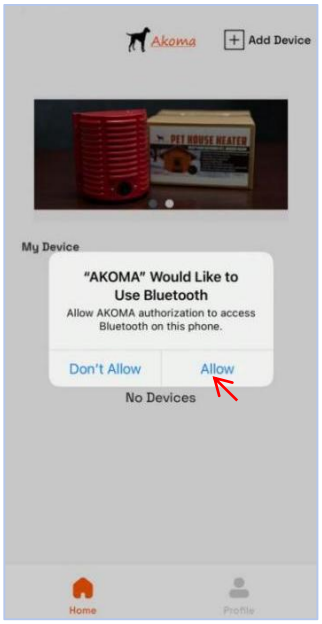
D) To Login:
- Enter Email and Password.
- Click “Consent” if you agree with terms.
- Click “Login”.

E) Press "Allow" for AKOMA to collaborate with your phone.

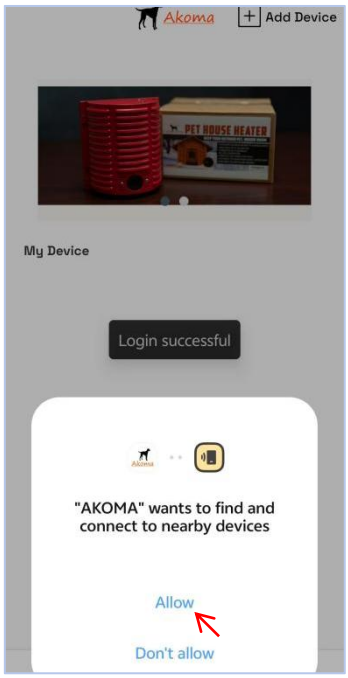
For iOS



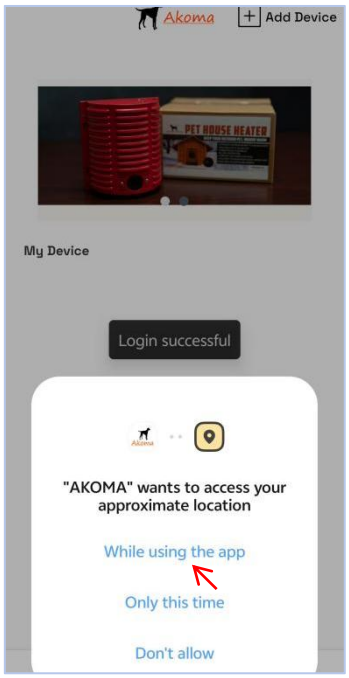
For iOS



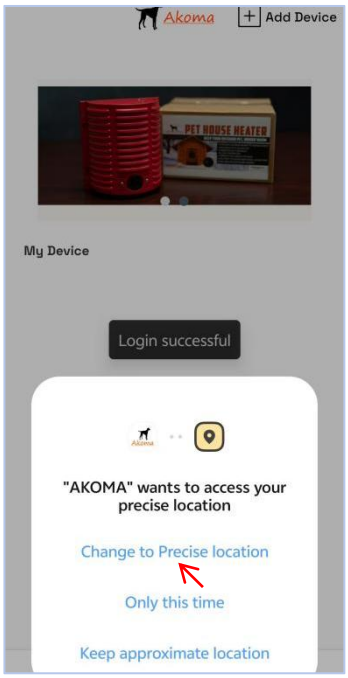
For Android



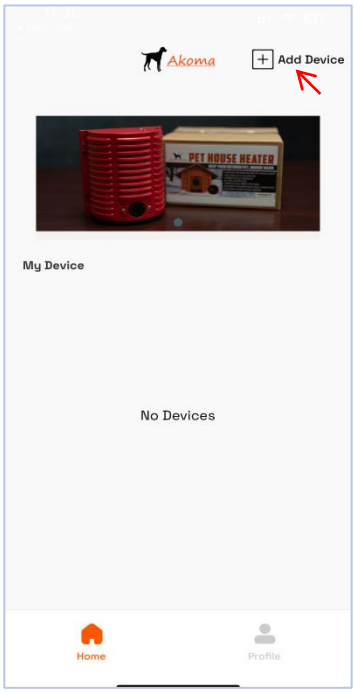
For Android



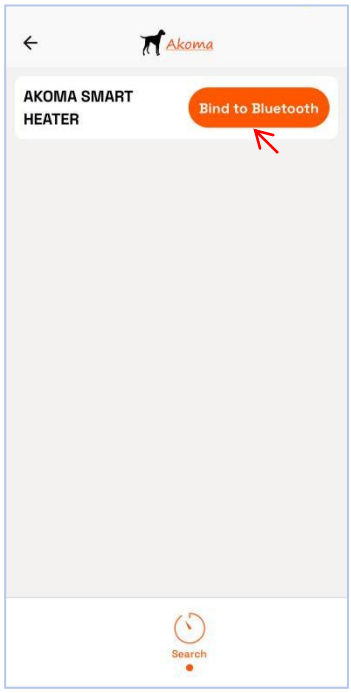
For Android



3. Press "Add Device". Press “Search” to find the Device. If cannot find a Device, press and hold the reset button next to the camera green light for 5 second and wait for about 30 seconds to allow Device to reset. (See picture with camera in #5 below.)

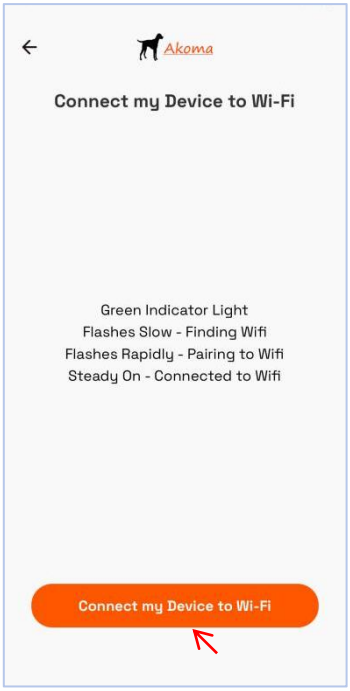


4. Press "Bind to Bluetooth" to connect cell phone & Smart Heater.



Note: For the first time you connect your phone to heater and heater to Wi-Fi, keep close distance e.g. a few feet of each other to maximize the Wi-Fi strength for connection.

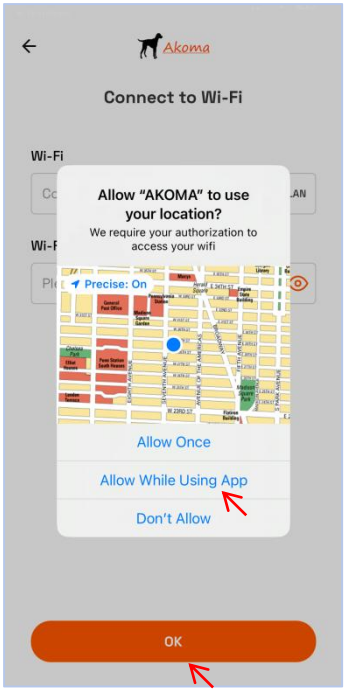
5. Press “Connect my Device to Wi-Fi”.



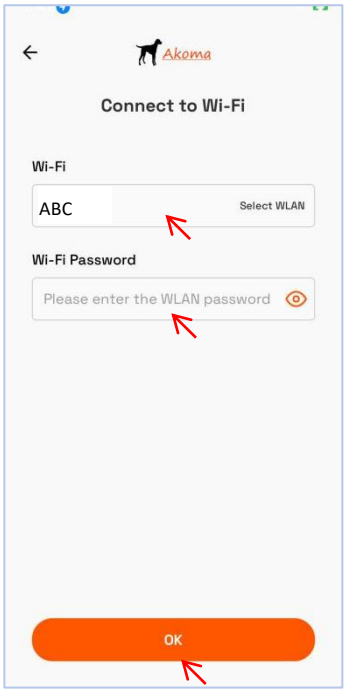
Watch the light next to the camera on the Device.

6. Click “Allow While Using App”, then click “OK”.

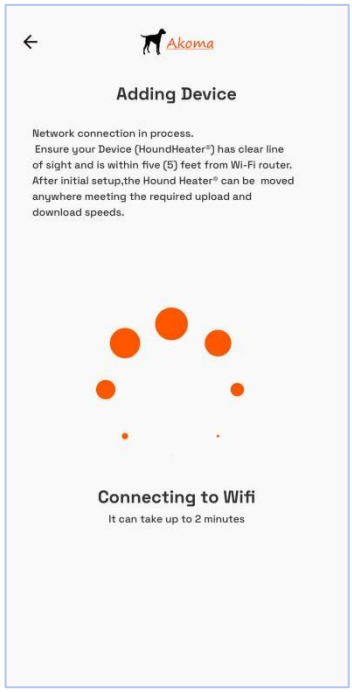
For iOS



7. A) To connect to Wi-Fi: select WLAN and enter Password; then click “OK”.

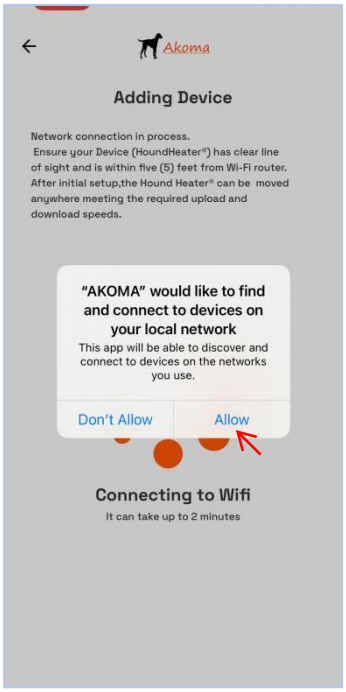


B) Screen will show:

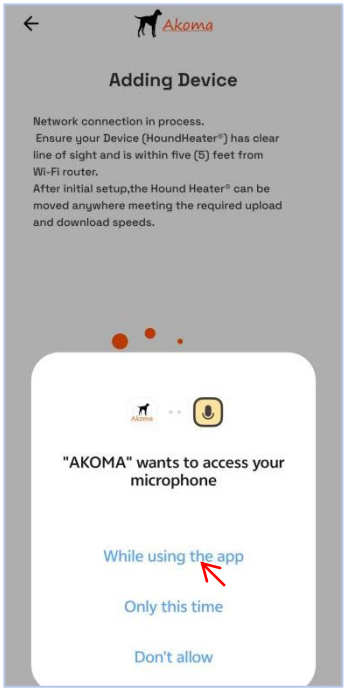


C) Click “Allow” to let App find and connect to device (Houndheater®) to your local Wi-Fi network.

For iOS

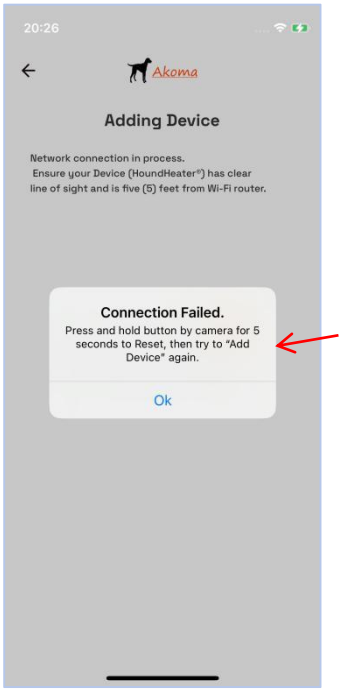


For Android



Note: Before clicking "OK", make sure the Device (Houndheater®) and the phone are within five feet, and have a clear visual line of the Wi-Fi router for the initial connection.

Note: if entered wrong Wi-Fi account, password, or if Wi-Fi signal is too weak, it will show:

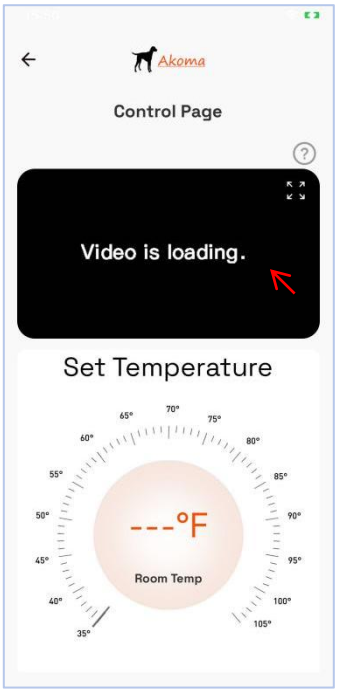


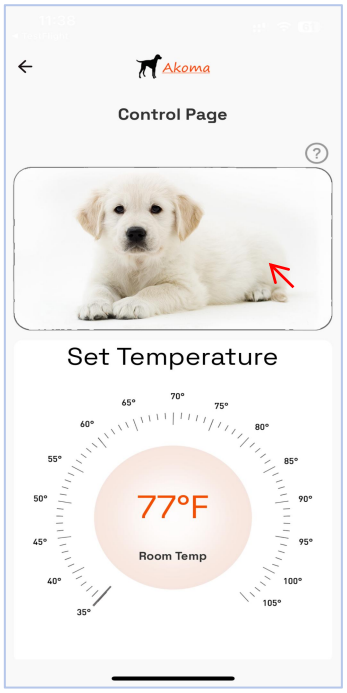
Press "OK" to return to Home Page.
Press and hold button next to camera lens on the Hound Heater® for 5 seconds to Reset, after 30 seconds then press ⊞Add Device to bind unit again.

8.

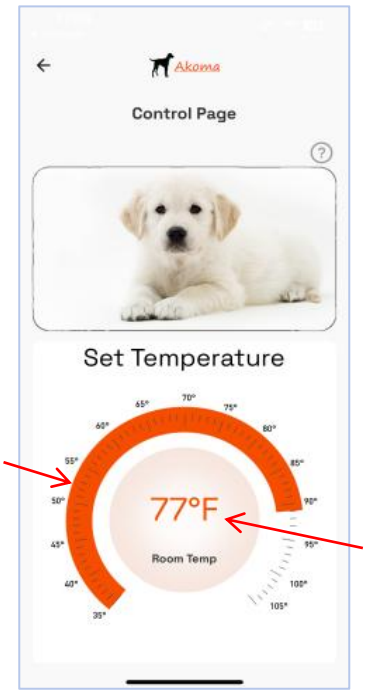
Watch the Green LED on the camera:
Flashes Slow - Finding Wi-Fi.
Flashes Rapidly - Connecting to Wi-Fi.
Steady On - Connected to Wi-Fi.

9. Control Page: it can take 30 seconds or longer to connect and show the video from the camera.

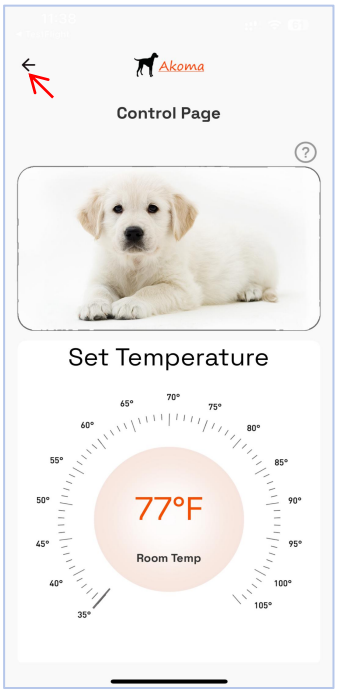


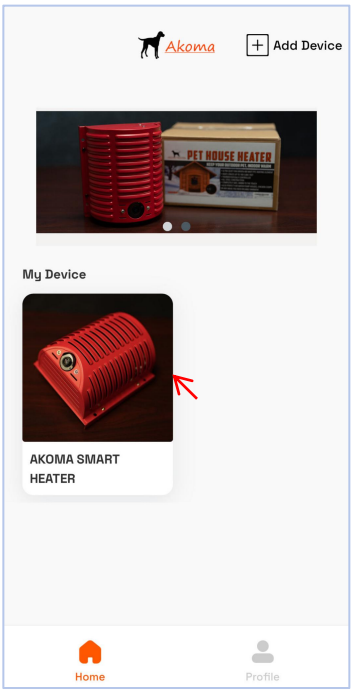


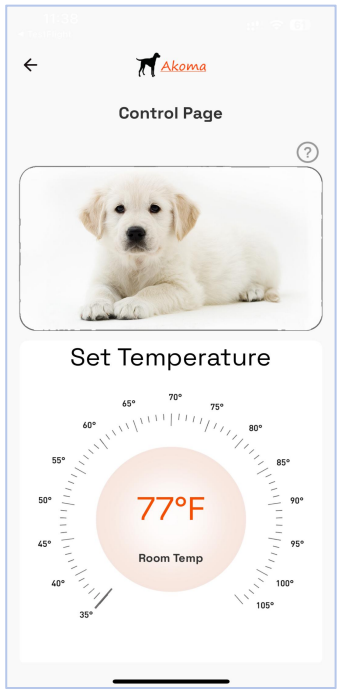
10. Control Page:
A: On the center of the dial, it shows the actual room temp.
B. On the outer rim, press and hold the dial and move to desired temp (set temp).
The heater will turn on when the room temp is lower than the set temp.



11. To return to the home page: press the return arrow in the upper left corner.
This will bring up the Home Page.
The Home Page allows you to see your “Profile” and add additional devices.
To go to the device Control Page, click on the device from the Home Page.



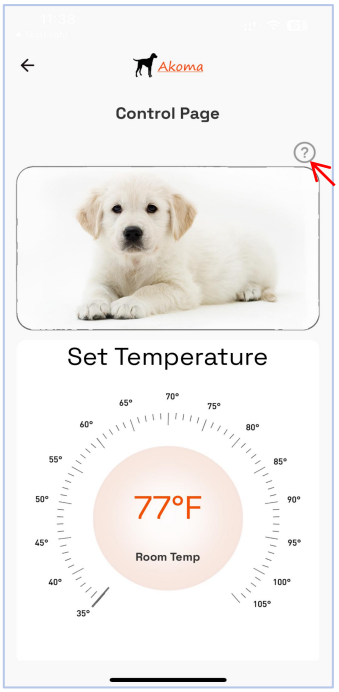


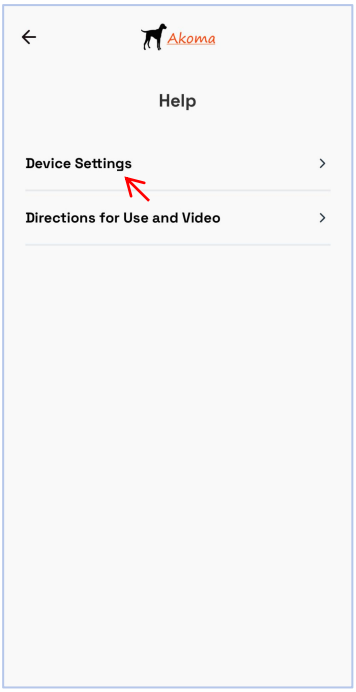


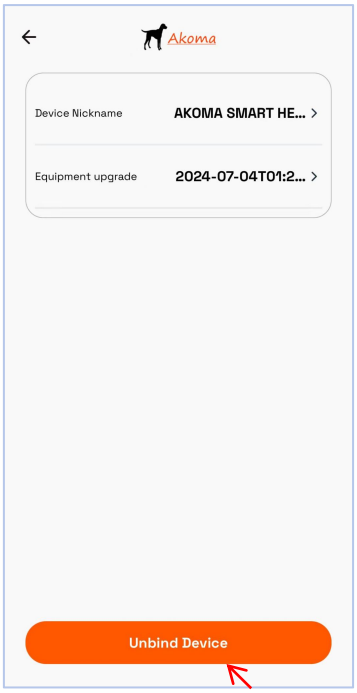
12. To unbind the cell phone and device, click "?" in the upper right corner of the Control Page.

Click "Device Settings".

Click "Unbind Device".

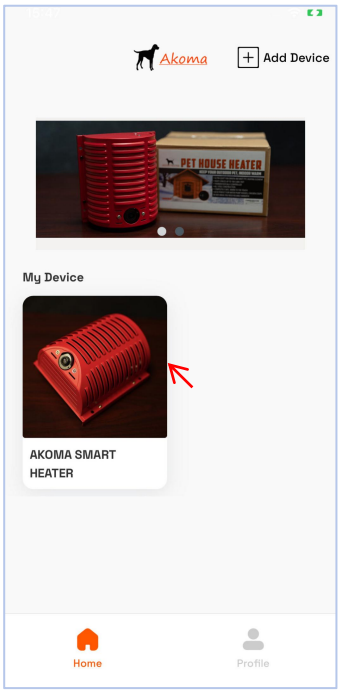


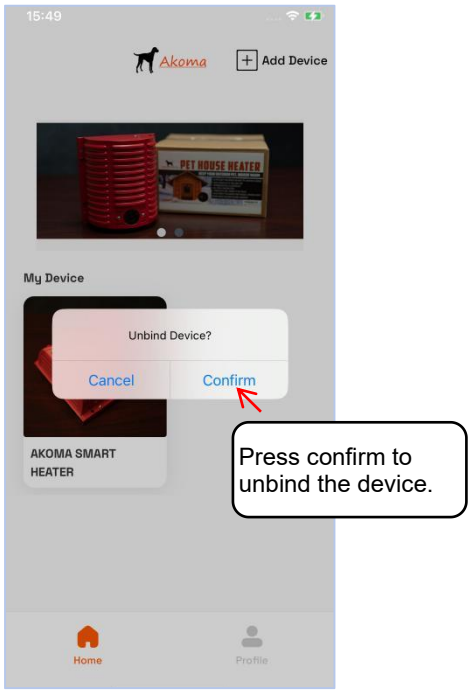


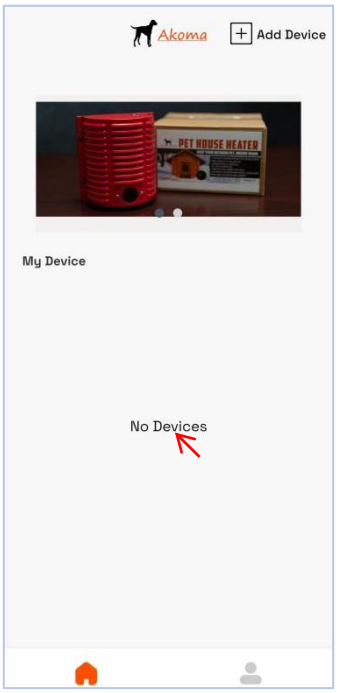


Alternatively, on the Home Page, press and hold the picture of My Device for 3 seconds.

The Home Page will show "No Devices".





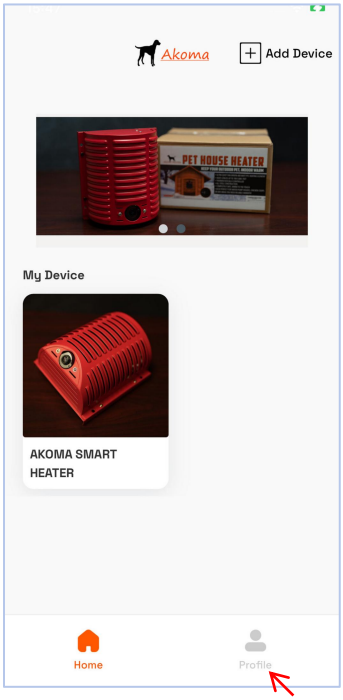


13. To reset in order to connect again:

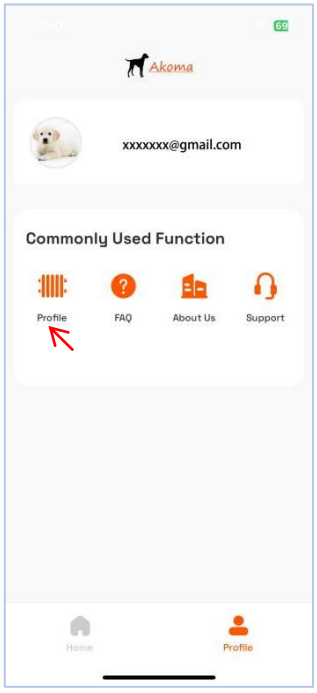
Press and hold the reset button for 5 seconds, the green LED will flash rapidly for 10 seconds then turn off for 18 seconds to return to flashing Slowly for 10 seconds indicating reset is done.

14. Instruction for editing Profile:

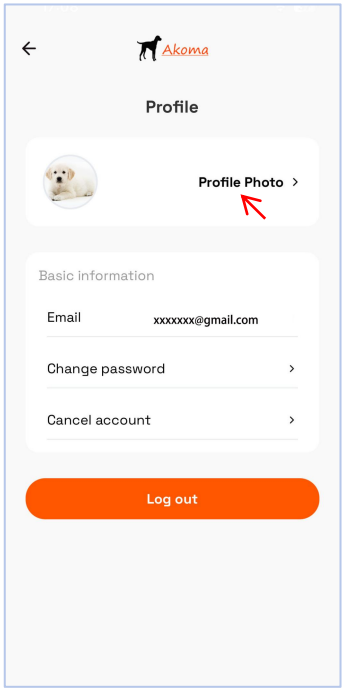
A. Click “Profile”.



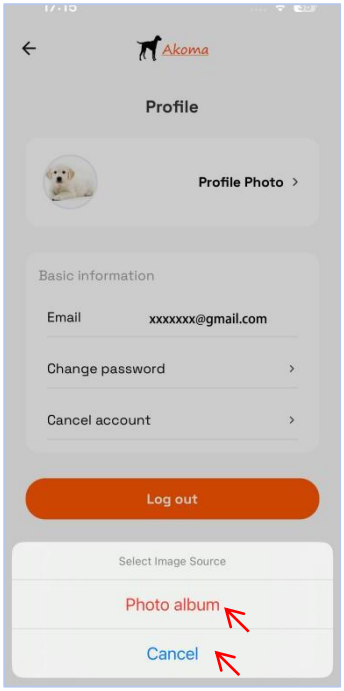
B. Click “Profile”.



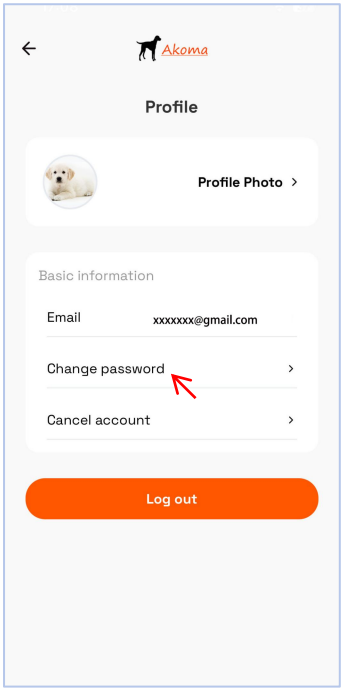
C. Click “Profile photo”.



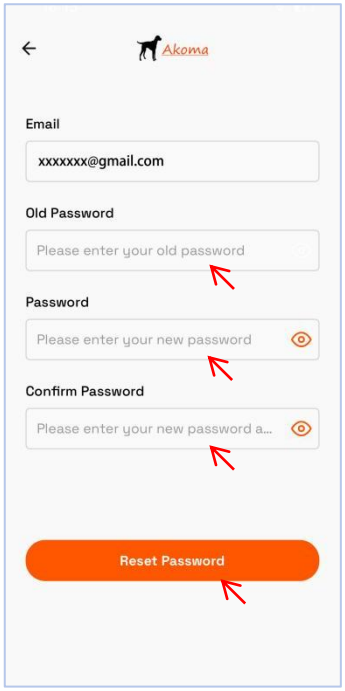
D. (1) Click "Photo album" to select photo if you want to add a profile photo.



E. Click “Change password” to change password if desired.

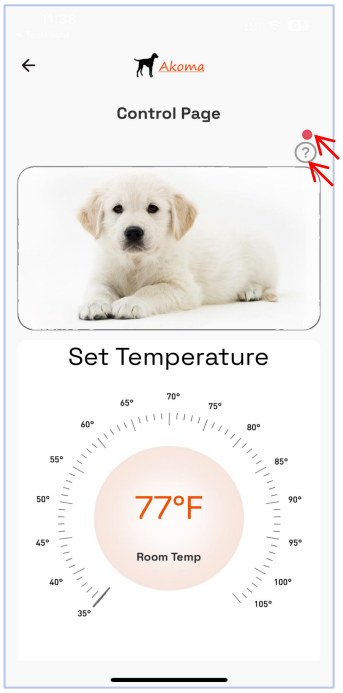


F. Enter password information, click "Reset Password" to confirm.

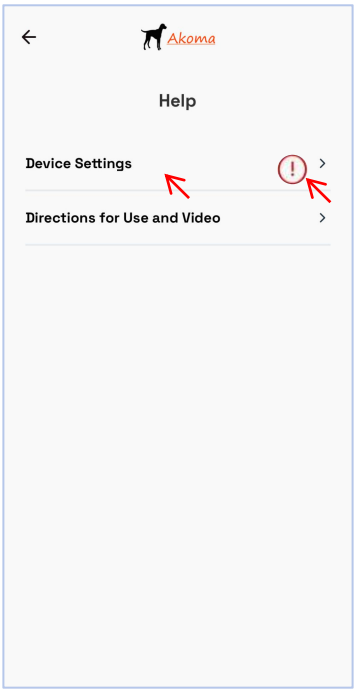


15. Firmware Update

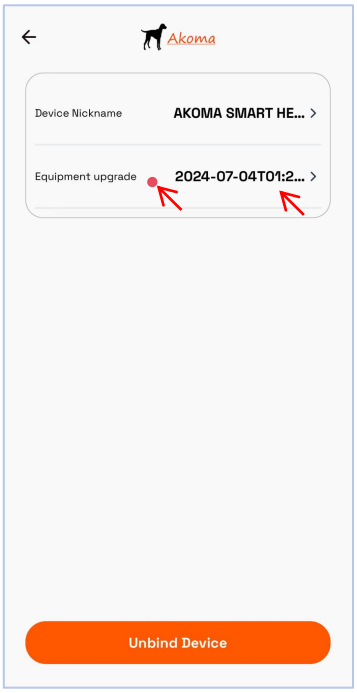
When a new firmware version is released,
A small red dot will show next to "?"
To check out the latest firmware, click “?” in the upper right corner of the Control Page.



When a new firmware version is released,
A “!” will show next to "Device Settings"
Click “Device Settings”.

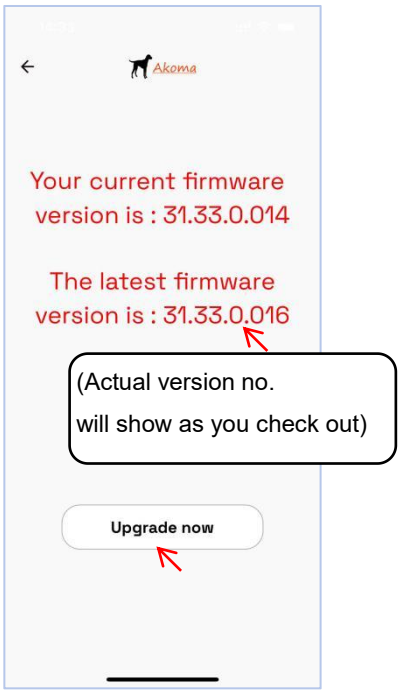


When a new firmware version is released,
A small red dot will show next to "Equipment upgrade".
Click “Equipment upgrade”.

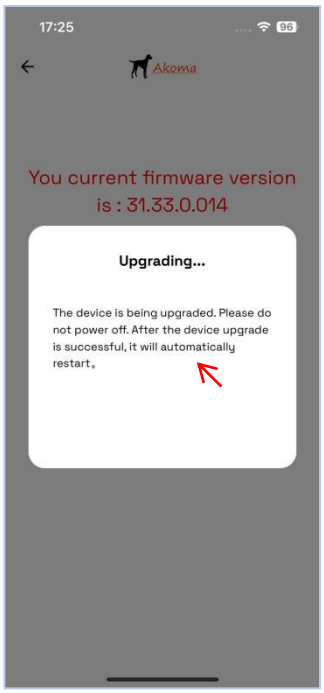


Wait for the version number to show up:

If there is a new version, it will show:
Click “Upgrade now” upgrade firmware.



Wait while the new firmware is upgrading.



★When the device is being upgraded, please do not power off the device. Upon completion of the upgrade, the device will restart automatically.

Installation & Maintenance

Installation:
Tools Required:

1. Measuring device
2. Drill
3. 1-1/8" wood drill bit
4. Screw driver
5. Three wood screws (not included).

Make sure Pet is removed from pet house prior to installation.

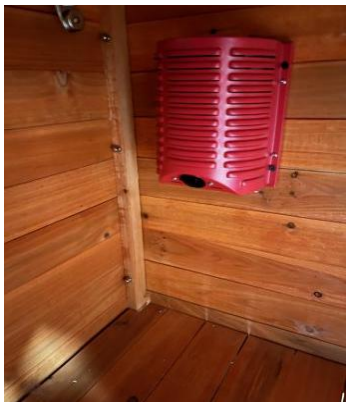
Step 1 ... **Initially, hold the Hound Heater® in place to find the best location for the camera as you review the video on the App.**

The Hound Heater™ must be mounted on a vertical wall of your pet house. Do not mount on the ceiling or floor.

Place the heater as high as possible with a minimum of at least 4 inches from the ceiling. Do not place heater near floor of pet house.

Step 2.... Using the 1-1/8" drill bit, drill a hole through the wall of your pet house based on where you would like the Hound Heater® / camera and taking note where the cord comes off the Hound Heater®. Again, you may want to evaluate the location of the camera and the vantage point it offers from different locations and heights before deciding on the final mounting location.

Step 3.... Carefully feed the cord all the way through the previously drilled hole making sure the cord is not kinked.



Step 4 .... Mount the heater with the camera and the slant towards the floor using three wood screws or nuts and bolts. Lightly tuck the filters (included in box) in the space between the heater and the wall at the top and bottom of the heater. This will help dog hair, dirt and dust from getting in the heater and improve functionality.

Step 5 ... Plug the unit into a GFI outlet and you are done. If you are using an extension cord, it must be a 3 wire, 18 gauge (outdoor rated) grounded plug cord. Be sure the connection is elevated off any surface and not near water.

Maintenance:

Regular maintenance is important to the functionality and safety of the unit.

1. The filter must be cleaned at least once per month to keep unit in safe and operable condition. To clean the filter, remove it from the unit and blow air or water through the filter until it is clean. Return the filter once it is dry to the unit.

2. During regular maintenance, remove front cover and inspect for hair, dust, and debris. Ensure the fan is free from hair, dust, and debris and is able to move freely. To clean, we recommend wiping it out with a lint free towel and/or a soft bristled brush or lightly blowing it out with air.

3. Clean out the pet house and surrounding area as often as possible to prevent accumulation of pet fur, dander, dust, debris, or other objects which may accumulate and increase fire hazard risks.

Please note that maintenance requirements may vary depending on factors such as increased exposure to hair and other particulates.

Manufacturer's Limited Warranty

TO ACTIVATE THIS WARRANTY, YOU MUST REGISTER AT WWW.AKOMAPETPRODUCTS.COM

Click "information" and then "warranty registration"

Akoma Pet Products, LLC extends the following limited warranty to the original retail purchaser of any Hound Heater™

Akoma Pet Products, LLC warrants its Hound Heater™ to be free from defects in material and workmanship for a period of one year from date of purchase. The only obligation of Akoma Pet Products, LLC under this limited warranty is limited to the repair or replacement at Akoma Pet Products, LLC option, of defective parts only.

AKOMA PET PRODUCTS, LLC EXPRESSLY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

AKOMA PET PRODUCTS, LLC ALSO DISCLAIMS AND EXCLUDES TO THE MAXIMUM EXTENT PERMITTED BY LAW ALL LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT OR ANY OTHER SPECIAL DAMAGES. FURTHER, AKOMA PET PRODUCTS LLC WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, INJURY OR ECONOMIC LOSS RESULTING FROM DELAY IN DELIVERY OR INSTALLATION OR FOR ANY FAILURE TO PERFORM WHICH IS DUE TO CIRCUMSTANCES BEYOND ITS CONTROL.

For warranty performance, contact us at Akoma Pet Products LLC to determine if only a replacement part is needed or if the unit needs to be returned for inspection and repair. Proof of retail purchase must be provided when making a warranty claim. Customer is responsible for return shipping charges. This limited warranty does not cover any damage due to accident, abuse, misuse, alteration, neglect, improper installation, failure to perform proper maintenance, or ordinary wear and tear.

This limited warranty gives you specific legal rights and you may have other rights, which vary, from state to state.

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